

# FE SPORTS 100% HELMET CRASH REPLACEMENT PROGRAM

Crashes happen. They can hurt your body and sometimes your wallet.

If you have a cycling-related crash **within the first 2 years** of owning a **100% helmet**, FE Sports will offer **30% off RRP** of an equivalent replacement helmet.



How does it work?

1. **CONTACT** FE Sports Customer Service Team on 07 3118 9000. They will open a support ticket for you.
2. **We will need:**
  - A written account of how the damage to the helmet occurred.
  - Images of the helmet damage inside and out.
  - Proof of Purchase within 2 years stating that the consumer is the original owner.
3. Once approved, we will need **POD Images** (Proof of Destruction). Please cut the strap, take photos and send these to us.
4. The **Helmet will be replaced** with the nearest model in price and colour available in the current range. Approval is at the discretion of FE Sports.

It's all about getting you back out, and doing what you love best.  
Riding your bike and giving it 100%, with confidence.

